

**Transcript 2012-03-16
#legalchat**

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Trending Words

#km, -, rt, @legalerswelcome, topic,
@kmhobbie:, social, enterprise,
@sapreston, @kmhobbie, today,
@sapreston:, next, :), lawyers

Event Participants





Right, back to tweeting about nappies and voluntary work for me I think #LegalChat #NappyJapes #MumBusiness

16-Mar-12 22:10 | Amber_moore



<http://t.co/W640UxXM> Interesting considering the tail end of #legalchat today #sobiz #Collaboration #LegalIT @sapres

16-Mar-12 17:47 | BenWightwick



RT @KMHobbie: #legalchat We're using wikis a ton, some blogs, I am looking at enterprise social networks as a better tool than email for RFI / k sharing

16-Mar-12 16:51 | RFPattorney



Have American clocks switched to summer time? #legalchat seems to have started at 3pm UK time rather than the usual 4pm, ie missed it

16-Mar-12 16:27 | planty



@legalerswelcome @legaltypist Sorry, I'm in L.A. running around today. If I check in on #legalchat at all it'll be from my mobile briefly.

16-Mar-12 16:02 | bschorr



@KMHobbie thk u David and @sapreston :) #legalchat

16-Mar-12 15:59 | legalerswelcome



RT @sapreston: #legalchat - thanks all and have a great weekend! Always learning from my community!

16-Mar-12 15:58 | legalerswelcome



#legalchat going to Rome, Florence, Assissi, & Amalfi Coast :) can't wait - any sugg or tips? @sapreston @KMHobbie

16-Mar-12 15:56 | legalerswelcome



Great #legalchat today on #km via @legalerswelcome @KMHobbie @sapreston and others!

16-Mar-12 15:56 | ACCinhouse



#legalchat - thanks all and have a great weekend! Always learning from my community!

16-Mar-12 15:55 | sapreston



RT @KMHobbie: #legalchat @legalerswelcome #e20 conference is so far ahead of legal vertical it can be a little discouraging [agreed!]

16-Mar-12 15:55 | legalerswelcome



#legalchat thanks everyone! Thanks Natalie! @legalerswelcome

16-Mar-12 15:50 | KMHobbie



#legalchat @legalerswelcome #e20 conference is so far ahead of legal vertical it can be a little discouraging.

16-Mar-12 15:49 | KMHobbie



#legalchat gotta goo folks! Thx for fun #km chat and joining...see u all next week @ 11 am!

16-Mar-12 15:49 | legalerswelcome



RT @KMHobbie: #legalchat Successful #km practitioners need to spend most time on what adds the most value, and let stakeholders know about it #dontbeshy

16-Mar-12 15:48 | sapreston



#legalchat Promise trips to Italy to lawyers who contribute to #km! :)

16-Mar-12 15:45 | KMHobbie



#legalchat what is top must do to be successful w/ #km ?

16-Mar-12 15:44 | legalerswelcome



#legalchat @legalerswelcome yes, are you going to Florence? Naples? Some other place not grey and clammy?

16-Mar-12 15:43 | KMHobbie



#legalchat - @legalerswelcome let's chat on your trip to Italy!

16-Mar-12 15:43 | sapreston



RT @BenWightwick: #Legalchat If you are interested in social enterprise then you should follow the #sobiz hashtag | and also follow @elsua!

16-Mar-12 15:43 | KMHobbie



RT @sapreston: Social enterprise - good #legalchat topic - social enterprise is very important (as is collaboration) for next gens as well as current gens

16-Mar-12 15:43 | legalerswelcome



RT @KMHobbie: #legalchat @sapreston We need to get lawyers thinking about the risks of *not* using the best collaborative tools & approaches

16-Mar-12 15:42 | legalerswelcome



#Legalchat If you are interested in social enterprise then you should follow the #sobiz hashtag

16-Mar-12 15:42 | BenWightwick



@sapreston will mark that for April topic after my italy trip :) #legalchat

16-Mar-12 15:42 | legalerswelcome



#legalchat - lawyers certainly understand risk, but reward is a better ROI!

16-Mar-12 15:42 | sapreston



#legalchat @sapreston We need to get lawyers thinking about the risks of *not* using the best collaborative tools & approaches

16-Mar-12 15:41 | KMHobbie



RT @sapreston: Social enterprise - good #legalchat topic - social enterprise is very important (as is collaboration) for next gens as well as current gens

16-Mar-12 15:40 | ACCinhouse



RT @KMHobbie: #legalchat @legalerswelcome our junior lawyers grew up with the internets, next gen junior laweyrs will have grown with with web 2.0

16-Mar-12 15:40 | ACCinhouse



RT @sapreston: Social enterprise - good #legalchat topic - social enterprise is very important (as is collaboration) for next gens as well as current gens

16-Mar-12 15:40 | KMHobbie



Social enterprise - good #legalchat topic - social enterprise is very important (as is collaboration) for next gens as well as current gens

16-Mar-12 15:39 | sapreston



RT @KMHobbie: #legalchat Some traditional #km has emphasized story-telling as a great way to get knowledge sharing across generations.

16-Mar-12 15:36 | BenWightwick



KIAAC might be useful in de-duping process for substantially similar documents. Very much a niche use, I'd think. #legalchat

16-Mar-12 15:35 | KMHobbie



RT @KMHobbie: #legalchat Some traditional #km has emphasized story-telling as a great way to get knowledge sharing across generations.

16-Mar-12 15:34 | legalerswelcome



#legalchat - KIIAC as e-discovery tool is a stretch . . . KIIAC supporting litigation process is viable. just thinking out load here.

16-Mar-12 15:34 | sapreston



#legalchat from Ben RT @KMHobbie I'm referring to adoption of other "trendier" things like #LPM etc which has elements of #KM at it's core

16-Mar-12 15:34 | KMHobbie



@BenWightwick we've all done it :) #legalchat

16-Mar-12 15:33 | legalerswelcome



#legalchat Some traditional #km has emphasized story-telling as a great way to get knowledge sharing across generations.

16-Mar-12 15:31 | KMHobbie



Are you serious? @legalerswelcome: #legalchat next weeks topic 3/23 #ediscovery #ilta

16-Mar-12 15:31 | sapreston



LOL RT @benwightwick: Note to self - add the hash tag to the tweets #legalchat...

16-Mar-12 15:31 | AndreaCan



@KMHobbie thinking how can u leverage tacit knowledge now to serve as education for incoming gens...#legalchat

16-Mar-12 15:31 | legalerswelcome



RT @sapreston: #legalchat - I'd like to discuss how #KM can help bridge gen gap.

16-Mar-12 15:29 | BenWightwick



Note to self - add the hash tag to the tweets #legalchat...

16-Mar-12 15:29 | BenWightwick



#legalchat We're using wikis a ton, some blogs, I am looking at enterprise social networks as a better tool than email for RFI / k sharing

16-Mar-12 15:29 | KMHobbie



#legalchat - I'd like to discuss how #KM can help bridge gen gap.

16-Mar-12 15:29 | sapreston



#legalchat what tools to manage #knowledge or share it internally/mobilely w/in firms?

16-Mar-12 15:28 | legalerswelcome



RT @KMHobbie: #legalchat what's the "bigger beast" #km is turning into? Perhaps "the internet coming into the workplace"?

16-Mar-12 15:26 | legalerswelcome



@sapreston @KMHobbie #legalchat #km #ediscovery we own kiiac, not sure I see the connection, but would be happy for there to be one, ideas?

16-Mar-12 15:26 | BoldKnowledge



#legalchat @KMHobbie does ur firm leverage tacit knowledge of employees to bridge gen gap?

16-Mar-12 15:26 | legalerswelcome



#legalchat what's the "bigger beast" #km is turning into? Perhaps "the internet coming into the workplace"?

16-Mar-12 15:25 | KMHobbie



#legalchat - there is opportunity to use e-discovery tools against static knowledge in systems thus providing #KM

16-Mar-12 15:25 | sapreston



RT @KMHobbie: #legalchat There's quite a divide in how #ediscovery has no need to reuse data / info after the matter is done, in fact want to destroy it!

16-Mar-12 15:24 | legalerswelcome



#legalchat next weeks topic 3/23 #ediscovery #ilta

16-Mar-12 15:23 | legalerswelcome



sorry - I combined two thoughts into 1 tweet @KMHobbie: #legalchat--how does KIIAC link #km and #ediscovery?

16-Mar-12 15:23 | sapreston



RT @KMHobbie: #legalchat--how does KIIAC link #km and #ediscovery?

16-Mar-12 15:22 | legalerswelcome



#legalchat There's quite a divide in how #ediscovery has no need to reuse data / info after the matter is done, in fact want to destroy it!

16-Mar-12 15:22 | KMHobbie



#legalchat - oops _1 = +1 regarding David's last post.

16-Mar-12 15:22 | sapreston



@BenWightwick hi Ben, welcome and thx for joining #legalchat

16-Mar-12 15:21 | legalerswelcome



_1 @KMHobbie: Targeted efforts r also difficult, and more likely 2 become obsolete than more generalized connect-the-info efforts #legalchat

16-Mar-12 15:21 | sapreston



#legalchat--how does KIIAC link #km and #ediscovery?

16-Mar-12 15:21 | KMHobbie



RT @sapreston: #legalchat - KIIAC for one. Yes, there is potential to link #KM and e-discovery, but the entry costs are high.

16-Mar-12 15:21 | legalerswelcome



RT @legalerswelcome: #legalchat what systems are you using for #KM ?

16-Mar-12 15:19 | LegalTypist



#legalchat is there a link w/ #km and #ediscovery ? Do they overlap?

16-Mar-12 15:19 | legalerswelcome



#legalchat - agreed - #KM raises all boats.

16-Mar-12 15:18 | sapreston



#legalchat what systems r u using for #km ?

16-Mar-12 15:18 | legalerswelcome



@legalerswelcome @sapreston Some #km efforts "raise all boats," very hard to show profitability improvement #legalchat

16-Mar-12 15:17 | KMHobbie



RT @sapreston: #legalchat - e-discovery instantly impacts clients and attorneys. #KM is slower for ROI

16-Mar-12 15:16 | legalerswelcome



RT @KMHobbie: @sapreston I'm seeing more #km demand in patches, not in spades. Nothing like boom in #ediscovery! #legalchat

16-Mar-12 15:15 | legalerswelcome



RT @GinaRubel @LindsayGriffith: If you send a brochure, I throw it out-Get rid of them #LMA12 #law #lawyers #Attorney #lawfirm #legalchat

16-Mar-12 15:15 | lihsa



#legalchat - e-discovery instantly impacts clients and attorneys. #KM is slower for ROI

16-Mar-12 15:15 | sapreston



RT @sapreston: #legalchat - demand from clients for better pricing - that translates to improved efficiency - but are lawyers looking to #KM 4 imprmnt?

16-Mar-12 15:13 | legalerswelcome



@KMHobbie how can #km become billable? Ideas? #legalchat

16-Mar-12 15:13 | legalerswelcome



@legalerswelcome We also have to avoid being the group that does the info management tasks that other groups don't want to! #legalchat

16-Mar-12 15:12 | KMHobbie



#legalchat - demand from clients for better pricing - that translates to improved efficiency - but are lawyers looking to #KM 4 imprmnt?

16-Mar-12 15:12 | sapreston



RT @LawPracticeTips: Don't miss #legalchat today at 11am ET! Today's topic is "KM/Info Management"

16-Mar-12 15:12 | recessguy



@LindsayGriffith: RB: If you send me a brochure, I throw it out. Get rid of them. #LMA12 AMEN #law #lawyers #Attorney #lawfirm #legalchat

16-Mar-12 15:12 | GinaRubel



#legalchat @KMHobbie how nice! What chllnges do u find w/km for ur firm?

16-Mar-12 15:10 | legalerswelcome



#legalchat David, do you think there is more demand for #KM in legal?

16-Mar-12 15:10 | sapreston



Sorry - KM is not really my forte - but happy to be here. #legalchat Hi @sapreston :)

16-Mar-12 15:10 | AndreaCan



Here's a softball--Do people think #km is more in demand because of client demands for greater efficiencies? #legalchat

16-Mar-12 15:09 | KMHobbie



#legalchat At my former firm, there was no dedicated KM, but everybody designed with KM in mind.

16-Mar-12 15:09 | sapreston



RT @KMHobbie: @legalerswelcome There are two dedicated KM attorneys and three admin staff in KM at my firm #legalchat

16-Mar-12 15:09 | legalerswelcome



@legalerswelcome There are two dedicated KM attorneys and three admin staff in KM at my firm #legalchat

16-Mar-12 15:08 | KMHobbie



@sapreston welcome :) #legalchat

16-Mar-12 15:08 | legalerswelcome



Tweeting this acct today, mile doing multitasking while doing #legalchat, trying my best...

16-Mar-12 15:04 | legalerswelcome



#legalchat happening now - discussing Knowledge Management/Info Management in law firms

16-Mar-12 15:04 | sapreston



@AndreaCan welcome Andrea! #legalchat

16-Mar-12 15:03 | legalerswelcome



#km seems to take a unique role in law firms, everyone is not afforded the luxury of dedicated staff, what is km role in ur firm? #legalchat

16-Mar-12 15:02 | legalerswelcome



Hey! TGIF everyone. :) RT @legalerswelcome: Hope we have some seasoned #legalchat vets today and some newbies for our #km topic....

16-Mar-12 15:02 | AndreaCan



Hope we have some seasoned #legalchat vets today and some newbies for our #km topic....

16-Mar-12 15:01 | legalerswelcome



Hi everyone welcome to #legalchat todays topic #km info mngmnt in law firms...Happy Friday!

16-Mar-12 15:00 | legalerswelcome



#legalchat topic KM/Information Management - will be moderating frm this acct...busy today but will do my best!

16-Mar-12 13:58 | legalerswelcome